

Manage your FSA/HRA Plan online!

Health Economics Group offers an online services platform that makes it easier for you to manage your Flexible Spending Accounts (FSAs) and/or Health Reimbursement Arrangements (HRAs).

These features make managing your benefits as easy as 1-2-3!

1. An easy-to-use **Consumer Portal** will allow secure, 24/7 access to your accounts to:



- Check your up-to-the-minute plan balances
- View all plan, claims and payment detail
- File claims and submit receipts online
- View upcoming reimbursements
- Order new or report lost/stolen debit cards
- Sign up for direct deposit and more!
- The Consumer portal link will be found at: <https://HEGConsumer.LH1ondemand.com/login>
- Your login information will be as follows:
Username: First Name Initial + last name + last 4 digits of SSN. Example: jsample1234
Temporary Password: Temp + last 5 digits of SSN
 Example: Temp12345
- If you have not logged into the Consumer Portal for a year or more, you may need to call and have your password reset.

2. A handy **Mobile Application** to:

- Access available account balances on your iPhone®, iPod Touch®, iPad®, or Android®-powered device
- Search the App Store for “Health Economics Group” to download the application
- Submit claims and receipts using your device’s camera
- Receive account balances and selected alerts via text message on any mobile device
- Use ‘Quick View’ to obtain key account info



3. The convenient **WEX Health Payment Card** to:

- Eliminate the need to pay with cash at the point of service and then submit claims for reimbursement
- Remember to “Save your Receipts” for possible substantiation requirements.

4. You may still send a claim form “offline” with your expense documentation attached to HEG:

- **Mail to:** Health Economics Group, 1387 Fairport Rd, Bldg. 1000, Suite A-1, Fairport, NY 14450
- **Fax to:** 585-241-9518



Questions? Contact Health Economics Group at (585) 241-9500 extension 504 or flex@heginc.com